



INSURANCE

COOKIES POLICY

Our website uses cookies. This Cookies Policy explains what cookies are, the type of cookies we use and their purpose.

2. WHAT ARE COOKIES?

Cookies are small text files that are placed on your computer by websites that you visit. They are used to make websites work or work more efficiently. They also provide information to the owners of the website.

The table below sets out further information about the cookies we use, including why we use them.

We use cookies to help customize our website and improve your experience.

2. TYPE OF COOKIES

• **Strictly necessary cookies**

These are cookies that are required for the operation of our website. For example, cookies that enable you to log into secure areas of our website.

• **Analytical or performance cookies**

These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

• **Functionality cookies**

These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

• **Targeting cookies**

These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

3. SESSION AND PERSISTENT COOKIES

Session cookies are temporary cookies which only exist during the time you use the website (or more strictly, until you close the browser after using our website). Session cookies help our website remember what you chose on the previous page, avoiding the need to re-enter information and improve your experience whilst using our website.

Persistent cookies stay on your device after you've visited our website. For example, if you request for your login details to be remembered by ticking a box when you log into your account, a persistent cookie will be used, so that the website remembers you the next time you use it. Persistent cookies help us identify you as a unique visitor.

4. LIST OF COOKIES WE CURRENTLY USE

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie name	Purpose	Expiration
_ga	To distinguish users by assigning a randomly generated number as a client identifier.	2 years
_gid	To distinguish users by recording the pages viewed.	24hrs
_gat	Used to throttle request rate limiting the collection of data on high traffic sites.	1 minute
_utmz	To determine a user's inclusion in an experiment.	18 months
_utmxx	To determine the expiry of experiments a user has been included in.	18 months
hjld	To persist the random user ID, unique to that website, on the browser. This ensures that the behaviour in subsequent visits to the same website will be attributed to the same user ID.	365 days
_hjIncludedInSample	To let Hotjar know whether that visitor is included in the sample which is used to generate funnels.	365 days
EBROKERTIMEOUTURL	To remember preferences on the website.	24 hours
JSESSIONID	To maintain a user's session.	Session

5. CONTROL OF COOKIES

You can confirm which of these cookies you consent to us using, when you use our website.

Once you have consented to the deposit of cookies, you can remove or reject cookies in your browser's settings at any time.

Please be aware that such action could affect the availability and functionality of the website. If you continue using our website and do not change your browser settings, we will assume that you consent to us using cookies as described above.

To disable Google Analytics cookies and to opt out of being tracked by Google Analytics across websites, you can download and install the following tool:

<https://tools.google.com/dlpage/gaoptout?hl=en>.

We're not responsible for and shall have no liability over the content and cookies on any external or third-party websites.

For more information about cookies, including how to see what cookies have been set, visit www.aboutcookies.org or www.allaboutcookies.org.

6. FURTHER INFORMATION

You can contact our Data Protection Officer by post: Somerset Bridge Insurance Services Limited, 2nd Floor, Lysander House, Catbrain Lane, Bristol BS10 7TQ, or by email: dpo@somersetbridgeinsurance.com.